

# Kobelco Extended Warranty Program



KOBELCO CONSTRUCTION MACHINERY MIDDLE EAST AND AFRICA FZCO

www.kobelco-mea.com



Kobelco Extended Warranty is a convenient, value added way to give your Kobelco customers added security and peace of mind.

Kobelco is known and respected as a worldwide brand which provides reliability and productivity throughout the extensive product offering. However, for your complete peace of mind we have developed an Extended Warranty Program that will respond on those rare occasions when your Kobelco machine may encounter problems outside of the standard factory warranty period.

By choosing to take out a Kobelco Extended Warranty you are not only protecting your machine, but also your investment. Throughout our extensive dealer network, Kobelco will provide you with the backup and support that you need in today's busy environment, and the Kobelco Extended Warranty Program gives you further confidence that we are there for you as your partner.

# Benefits of the Kobelco Extended Warranty Program

- Extensive cover plan giving the customer a plan to suit his machine application.
- Predictable repair expenses over the term of the extended warranty.
- Kobelco Extended Warranty purchase with a dealer maintenance plan will provide fixed cost of operation for the extent of the warranty period.
- Repairs carried out by an authorized Kobelco dealer using genuine parts.
- Machine breakdown time can be reduced by regular servicing.
- Maintenance records and machine history will increase the machine's resale value.

# **Construction Equipment**

	New Equipment Plan Options		
Eligible Components	Powertrain	Powertrain Plus Hydraulics	Premier
Engine	•	•	•
Transmision	•	•	•
Drive Line	•	•	•
Differential / Final Drive	•	•	•
Hydrostatic Pump and Motor	•	•	•
Electronic Controls	•	•	•
Fuel System	•	•	•
Steering Pump		•	•
Hydraulic Pumps		•	•
Hydraulic Valves		•	•
Hydraulic Cylinders		•	•
Hydraulic Hoses		•	•
Electrical			•

# **Premier Coverage**

This Plan excludes protection for any failure to any component caused by or resulting from the failure of a component not listed on the "Coverage sheet", including any resulting damage to a "covered component". "Covered components" vary by Coverage Option and are limited to those under the purchased Plan Option. See the Terms & Conditions document for complete Plan details.

## **Engine & All Internal Lubricated Component Within**

- Accessory Gears
- . Air Intake Hose
- Camshaft .
- Camshaft Bearings •
- Camshaft Drive Gear
- Catalytic Converter •
- Charge Air Cooler •
- Cold Start Enrichment Systems .
- Connecting Rods & Bearings
- Crankshaft Bearings & Gear
- Crankshaft Including Front & Rear Crankshaft Seals
- Cylinder Heads / Head Gaskets .
- Cylinder Liners •
- Diesel Exhaust Fluid Tank & Dispensing System
- Diesel Particulate Filter .
- EGR System Manifold ٠
- Electronic Engine Control Module
- ٠ **Engine Block**
- Engine Mounts & Supports
- . Engine Oil Cooler
- Engine Speed Controls, Linkages & Cables ٠
- Fan & Fan Drive •
- Filter Mount
- Flywheel, Ring Gear
- Front & Rear Engine Covers & Seals •
- . Front Damper

#### **Hydraulics**

- Accumulator & Related Relief Valve
- Brake Accumulator ٠
- Brake Pressure Sensor
- . Brake Pump, Brake Valve
- Differential Lock Valve •
- Fan Pumps & Motors
- Hvdraulic Cylinders
- Hydraulic Hoses & Piping •

# **Electrical**

- Alternator
- Gauges
- Horn
- Indicators
- Instruments
- Electronic Joysticks ٠
- . Electric Motors
- Sensors .

- Fuel Lines
- Fuel Tank ٠ .
- Fuel Transfer Pump & Gasket
- Injection Pump
- Injectors
- Intake & Exhaust Manifold & Gaskets ٠
- . Oil Filler Tube

•

٠

- ٠ Oil Lines
- Oil Pan & Gasket
- Oil Pump
- Pistons & Rings ٠
  - Pressure / Temperature Sensors & Sending Units
- Pulleys
- Radiator
- Rocker Arm Assembly •
- Selective Catalytic Reduction System ۰
- Sensors, Solenoids & Wiring Harnesses Used In These Systems
- Thermostats
- **Timing Gears**
- Turbocharger & Gasket ٠
- Valve Cover & Gasket
- Water Piping
- Water Pumps
- Hydraulic Motors •
- Hydraulic Oil Coolers
- Hydraulic Pumps
- . Hydraulic Reservoir
- Hydraulic Valves
- ٠ Pilot Control
- Pressure Reducing Valves .
- Unloading Valves
- Solenoid Valves
- . Starter & Starter Solenoid Switches
- Traction Control System ٠
- Voltage Regulator
- Wiring Harnesses
- CPUs controlling Hydraulics, Transmissions & Engine

# **Powertrain Plus Hydraulics Coverage**

This Plan excludes protection for any failure to any component caused by or resulting from the failure of a component not listed on the "Coverage sheet", including any resulting damage to a "covered component". "Covered components" vary by Coverage Option and are limited to those under the purchased Plan Option. See the Terms & Conditions document for complete Plan details.

## **Engine & All Internal Lubricated Component Within**

- Accessory Gears Camshaft Camshaft Bearings Camshaft Drive Gear Connecting Rods & Bearings Crankshaft Bearings & Gear Crankshaft Including Front & Rear
- Crankshaft Seals
- Cylinder Heads / Head Gaskets
- Cylinder Liners •

٠

.

- Engine Block •
- Engine Oil Cooler
- Engine Speed Controls, Linkages & Cables •
- Flywheel, Ring Gear
- Front & Rear Engine Covers & Seals
- Front Damper

#### Transmissions/Axles/Hvdrostatics

Differential Pinion Ğear / Ring

Drive Shaft Support Bearing

Final Drive Planetary Gears

Front Wheel Drive Sensors

Drive Shaft With Universal Joints

Electronic Transmission Controller

Enclosed Oil Immersed Chains &

Accumulator & Related Relief Valve

**Powertrain Plus Hydraulics Exclusions** 

Clutch Discs (Wet Only)

Clutch Plates (Wet Only)

Counter Shaft Clutch Differential Housing

Axle Housing Axle Shaft

Gear

& Valve

**Hydraulics** 

•

Sprockets

Final Drive Pinion

Brake Accumulator

Brake Pressure Sensor

Differential Lock Valve

Fan Pumps & Motors

Hydraulic Cylinders

Brake Pump, Brake Valve

Hydraulic Hoses & Piping

Drive Axle Hub

.

.

•

•

•

Hydraulic Drive Pump .

Valve

Drives

Pump

Housings

Linkage

Tractors Only)

.

.

.

٠

.

- Oil Pan & Gasket
- Oil Pump •
- . Pistons & Rings
- Pressure / Temperature Sensors & Sending Units
- Rocker Arm Assembly
- Thermostats
- **Timing Gears** •
- Valve Cover & Gasket ٠
- Water Pumps
- Charge Air Cooler •
- Electronic Engine Control Module ٠
- EGR System Manifold
- Injection Pump ٠
- Injectors Intake, Exhaust Manifold & Gaskets
- Turbocharger & Gasket

Hydraulic Drive / Travel Motor Hydraulic Drive / Travel Motor Hydraulic Drive Pump Hydraulic Transmission Control Hydraulic Transmission Control . Valve Hydrostatic / Hydraulic Pump Hydrostatic / Hydraulic Pump Drives Hydrostatic Motor Hydrostatic Motor Hydrostatic Transmission Charge Hydrostatic Transmission Charge ٠ Pump Hydrostatic Transmission Pump Hydrostatic Transmission Pump Internal Lubricated Clutch Internal Lubricated Clutch Housings Internal Transmission Control Internal Transmission Control Linkage Internal Wet Service Brakes Internal Wet Service Brakes MFWD Axle / Differential Assembly MFWD Axle / Differential Assembly Including Driveshaft & U Joint Including Driveshaft & U Joint . Planetary Gear Carrier . Planetary Gear Carrier IPTO Clutch Housing (Scraper IPTO Clutch Housing (Scraper Tractors Only) Rotary Hydraulic Manifold Rotary Hydraulic Manifold

- Hydraulic Motors •
- Hydraulic Oil Coolers .
- Hydraulic Pumps
- Hydraulic Reservoir
- Hydraulic Valves
- ٠ Pilot Control
- Pressure Reducing Valves ٠
- Unloading Valves

Any component not listed above including but not limited to: Engine / Transmission Mounts, Filters, Belts, Pulleys, Lubricants, Antifreeze, Radiator, Wiring Harnesses, Breathers, Dry Clutches, Batteries, Electrical Components Not Listed Above, Gauges, Air & Water Hoses (Including Fittings), External Hydraulic Seals, External O Rings & Bonded Washers, Hydraulic Quick Couplers, Hose Chafing, & Adjustments.

# **Powertrain Coverage**

This Plan excludes protection for any failure to any component caused by or resulting from the failure of a component not listed on the "Coverage sheet", including any resulting damage to a "covered component". "Covered components" vary by Coverage Option and are limited to those under the purchased Plan Option. See the Terms & Conditions document for complete Plan details.

## **Engine & All Internal Lubricated Component Within**

- Accessory Gears
- Camshaft •
- Camshaft Bearings
- Camshaft Drive Gear ٠
- Charge Air Cooler
- Connecting Rods & Bearings •
- Crankshaft Bearings & Gear .
- Crankshaft Including Front & Rear Crankshaft Seals •
- Cylinder Heads / Head Gaskets
- Cylinder Liners •
- EGR System Manifold •
- Electronic Engine Control Module
- Engine Block
- Engine Oil Cooler
- Engine Speed Controls, Linkages, & Cables •
- Flywheel, Ring Gear •

# **Transmissions/Axles/Hydrostatics**

- Axle Housing
- Axle Shaft
- Clutch Discs (Wet Only) ٠
- Clutch Plates (Wet Only) .
- Counter Shaft Clutch •
- Differential Housing
- Differential Pinion Ğear / Ring Gear •
- Drive Axle Hub
- Drive Shaft With Universal Joints
- Drive Shaft Support Bearing
- Electronic Transmission Controller & Valve •
- Enclosed Oil Immersed Chains & Sprockets •
- . Final Drive Pinion
- Final Drive Planetary Gears
- Front Wheel Drive Sensors •
- Hydraulic Drive / Travel Motor •
- Hydraulic Drive Pump
- Hydraulic Transmission Control Valve .
- Hydrostatic / Hydraulic Pump Drives
- Hydrostatic Motor
- Hydrostatic Transmission Charge Pump
- Hydrostatic Transmission Pump

- Front & Rear Engine Covers & Seals
- Front Damper
- Injection Pump
- Injectors
- Intake & Exhaust Manifold & Gaskets
- Oil Pan & Gasket
- Oil Pump
- Pistons & Rings
  - Pressure / Temperature Sensors & Sending Units
- Rocker Arm Assembly
- Thermostats •
- Timing Gears
- Turbocharger & Gasket
- Valve Cover & Gasket
- Water Pumps
- Internal Lubricated Clutch Housings
- Internal Transmission Control Linkage •
- Internal Wet Service Brakes
- MFWD Axle / Differential Assembly Including Driveshaft & U Joint
- Planetary Gear Carrier
- IPTO Clutch Housing (Scraper Tractors Only) •
- Rotary Hydraulic Manifold •
- Splitter Drive / Drop Box
- Swing Motor & Swing Gear Box ٠
- Turntable Bearing •
- Torque Converter
- Torque Converter Pump • •
- Transfer Drive • Transmission Case
- Transmission Gears, Bearings & Shafts ٠
- Transmission Pump •
- Travel Control Valve
- Travel & Swing Sections (Only) Of Main Control Valve
- Travel Gearbox
- Wet Steering Clutches •

# Conditions

Kobelco will issue a Kobelco Extended Warranty contract for any new machine, or any unit that is still within the factory warranty period. Registration of a machine in the Kobelco Extended Warranty Program, along with claims notifications, will be handled electronically through the Kobelco Extended Warranty Program's administration team.

# **Coverage Available:**

New Plans are available for Protection Periods of up to 60 total months or 8000 total machine hours, whichever occurs first. The Protection Period selected includes the Manufacturer's Factory Warranty Period. Most equipment that is within the Manufacturer's Factory Warranty Period may be eligible for a new coverage.

#### **Customer's responsibilities**

- The owner must maintain the product in accordance with Kobelco operator's manual.
- · Kobelco requires the use of Kobelco fluids and filters. Kobelco will not be liable for any damage to the machine caused by the use of any component not authorised by Kobelco.
- Upon request of Kobelco, the owner must provide adequate records verifying maintenance has been performed in accordance with Kobelco guidelines.
- The owner may obtain replacement of service items only from Kobelco Construction authorised dealers.

## **Powertrain Exclusions**

Any Component not listed above, including but not limited to: Engine Transmission Mounts, Hoses & Fittings, Filters, Belts, Pulleys, Lubricants, Antifreeze, Radiator, Wiring Harnesses, Breathers, Adjustments, Dry Clutches, Batteries, Electrical Components Not Listed Above, Pipes, & Gauges.



Kobelco Extended Warranty P.O. Box 68611, London E15 9DL T: 0333 247 0207 F: +44 (0)208 519 8595



https://www.facebook.com/kcmmea/settings/?tab=settings



KOBELCO CONSTRUCTION MACHINERY MIDDLE EAST AND AFRICA FZCO